

# THE CENTER LETTER

Volume 6, Issue 4

July 2013

THE MEDIATION CENTER OF THE PACIFIC, INC.

## MICHAEL NAUYOKAS INNOVATION AND EXCELLENCE IN MEDIATION ROOM



On January 16th, a special reception was held for the official opening of the **Michael Nauyokas Innovation and Excellence in Mediation Room**. The renovated room provides Skype and video conferencing capabilities, making mediation services more accessible for cases in which at least one party is off island, particularly in the areas of divorce, foreclosure and elder matters.



Mediator Giuseppe Leone provided a demonstration of a Skype mediation and explained how the equipment will enhance the mediation process involving off-site parties.



Mahalo to everyone who supported the Michael Nauyokas Fund to preserve Mike's memory and strengthen mediation in Hawai'i.

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THE MEDIATION CENTER OF THE PACIFIC

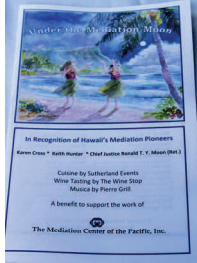
HELPING PEOPLE TALK, REBUILD RELATIONSHIPS  
AND RESOLVE CONFLICT CREATIVELY



### The 6th Annual Under the Mediation Moon - A Night to Remember!

#### Congratulations to the Pioneers of Mediation

Keith Hunter, Karen Cross & Honorable Ronald C. Y. Moon (Ret.)



# MAHALO FOR YOUR SUPPORT

Aloha United Way  
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## UNDER THE MEDIATION MOON

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# MAHALO FOR YOUR SUPPORT

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### Strengthening Programs and Mediator Skills

The Mediation Center conducts a three-day Basic Mediation Training twice each year. The training helps to recruit additional mediators to support the work of the Mediation Center, as well as provides more people with mediation skills that they apply in their homes, workplaces and the community, making Hawai'i a more peaceful place to live.



The Mediation Center is grateful to the many mediators such as **Ray Zeason, Dawn Chang, Bruce Barnes** and **Chuck Crumpton** above, who take time from their busy schedules to share their top mediator tips and secrets during the training. Their willingness to donate their time and expertise is appreciated.



### CONTINUING EDUCATION AND SPECIALIZED TRAININGS

To ensure quality services, all of the Mediation Center mediators are required to participate in at least 20 hours of continuing education annually. Additionally, to be eligible to mediate in any of the specialized areas such as divorce, civil rights, elder, special education and condominium, mediators must complete a specialized mediation training in the respective area. Therefore, the Mediation Center staff regularly coordinates and offers a variety of workshops and trainings throughout the year. Community experts serve as volunteer instructors in the various areas.



Taren Taguchi, from the DOE, provides an overview of the special education process



Dr. Craig Robinson and Charlene Anaya from the Kid's First Program teach mediators best practices for creating effective parenting plans.

### MEDIATORS FROM THAILAND & EFFECTIVE COMMUNICATION SKILLS FROM A FORMER HOSTAGE NEGOTIATOR



In April, twenty-two enthusiastic mediators from Thailand lead by Professor Bruce Barnes, visited the Mediation Center. Mediators Jana Wolf and Dan Bent demonstrated the Hawaii Model of Mediation. Dr. Poranee Natadecha-Sponsel served as interpreter and social director.



Mediator and former hostage negotiator Jerry Trinidad kept his audience captivated with his quick witticisms and lively videos to emphasize effective communication skills for mediators.

# THE CENTER LETTER

## 2013 TRAININGS & EVENTS

### Accelerated Divorce Mediation Training

**Friday August 2 & Friday August 9 1:00 - 5:30 p.m.**  
**Saturday August 3 & Saturday August 10 9:00 a.m. - 5:00 p.m.**

A twenty-four hour training designed for individuals who have not received any prior mediation training and who have substantive knowledge of the Hawai'i divorce process and laws. The training provides the participants with basic mediation skills and a customized mediation model to assist divorcing couples talk through and negotiate agreements on the key issues necessary to finalize their divorce. **Cost: \$550**

### Basic Mediation Training

**Thursday October 24, Friday October 25 & Saturday October 26, 9:00 a.m. - 5:00 p.m.**

A three-day training that provides an introduction to a facilitative model of mediation including the core skills of effective listening, asking powerful questions, remaining impartial, interest identification, negotiation, agreement writing, ethical considerations and overcoming impasse. This training is a prerequisite for most other mediation trainings. **Cost: \$550**

### Accelerated Condominium Mediation Training

**Friday November 1 1:00 - 6:00 p.m.**  
**Saturday November 2 & Saturday November 9 9:00 a.m. - 5:00 p.m.**

A twenty-one hour training designed for individuals who have not received any prior mediation training and who have substantive knowledge of the Hawai'i condominium laws. The training provides the participants with basic mediation skills and a customized mediation model to assist condominium owners and board members work through a broad variety of issues including but not limited to violations of house rules, common area disputes and more. **Cost: \$550**

### Advanced Mediation Training

**Thursday November 14, Friday November 15 & Saturday November 16, 9:00 a.m. - 5:00 p.m.**

A three-day training that builds on core skills to provide additional tools of evaluation, negotiation, cultural diversity, multiple parties and managing challenges. **Cost: \$550**

### Mediation Recognition & Holiday Gathering

**Wednesday December 11, 11:30 a.m. - 1:00 p.m.**

## THE TRAINING FACULTY

The Mediation Center's training faculty is comprised of experienced mediators who mediate a broad variety of disputes including commercial, civil rights, divorce, family, special education and workplace. Their varied backgrounds as lawyers, professors and business consultants combined with their superior mediation and training skills, provide course participants with a wealth of information and professional experience.

**Advanced registration is required. Seating is limited.**  
**Contact [nathan@mediatehawaii.org](mailto:nathan@mediatehawaii.org) to register or for more information**

Every time someone in Hawai'i settles a dispute peacefully, everyone in Hawai'i benefits...