

# THE CENTER LETTER

Volume 10, Issue 1

January 2016



**THE MEDIATION CENTER OF THE PACIFIC**

## HAPPY NEW YEAR!

A very big mahalo to all of the Mediation Center's supporters and friends who contributed so generously throughout 2015. Thanks to your support, 2015 ended on a positive note and we are off to a great start in 2016!

While we said farewell to dedicated staff members in 2015, we have a wonderful new Team to support our growing services in 2016. The MCP Team includes: Candace Carrillo - Receptionist; Tabitha Prater - Administrative Assistant; Christa Otake - Kupuna Pono Coordinator; Shawn Quapaw, Iyori Kashiwada and Sherry Fieser - Client Services Specialists; Nathan Nikaido - Mediator Manager; Jessica Stabile - Deputy Director; and Tracey Wiltgen - Executive Director.

We are grateful to the Davis Levin Livingston Charitable Foundation and the Friends of Hawaii Charities whose support enabled MCP to assist even more people to talk, negotiate and resolve conflict creatively. Thanks to their support and the dedicated mediators and neutrals who faithfully volunteered their services throughout the year, approximately 5,000 people negotiated creative solutions to their conflicts. A total of 1,808 cases were managed and 51% of the mediated and facilitated cases resulted in customized written agreements and plans to meet the unique needs of the participants.

Thanks to the support of the Atherton Family Foundation, Hawaii Community Foundation, the Michael Nauyokas Innovation and Excellence in Mediation Fund, and the Earl and Margery Chapman Foundation, a new cloud-based case management program was created and went live on July 1st to manage the growing number of cases and a new cloud-based fund development system was incorporated into operations to support fund development initiatives and improve efficiency overall. Together these advancements are helping the staff to better serve the Mediation Center's clients.

And finally, the Mediation's committed Board of Directors participated in a one-day strategic planning session on November 7th lead by facilitator Linda Colburn. The outcomes of the session are currently being incorporated into a Strategic Plan that will guide the Mediation Center over the next three years. Initiatives big and small are included in the Plan to sustain the future of the Mediation Center and to ensure that Hawaii's



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***Bringing people  
together to talk,  
negotiate and  
resolve conflict creatively.***

### Volunteers Going Above and Beyond

The Annual Recognition Gathering was held on December 11th to say thank you to the volunteers and supporters who gave so generously of their time and financial resources throughout the year and to extend a special recognition to those volunteers who truly went above and beyond. The Board of Directors and staff are grateful to all!



Iris Ito  
Mediator of the Year



Erika Ireland  
Apprentice Mediator of the Year



Michael McEnerney  
Domestic Mediator of the Year



Richard Ekimoto & John Morris  
Ekimoto & Morris LLC  
Collaborative Law Firm



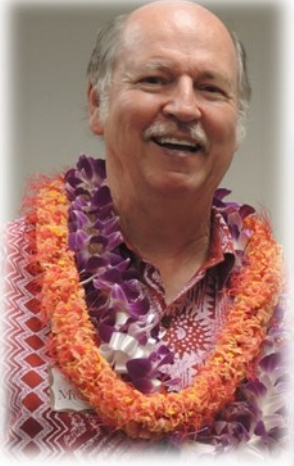
Diana Chang & Jerome Berlinger  
Distinguished Service Award



John DeLong, Hawaiian Cement  
Collaborative Corporation



Ned Busch  
Special Mediator Recognition



Bruce McEwan  
Special Board  
Recognition



Nathan Nikaido  
30 Years of Service



William C. Darrah



Doug Kaya, Charlene Anaya &  
Ray Zeason



Tracey Wiltgen, Bruce McEwan, Dee Dee Letts & Steve Holmberg

# MAHALO FOR YOUR SUPPORT

Aloha United Way  
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Davis Levin Livingston Charitable Foundation  
Earl M. and Margery C. Chapman Foundation  
Foodland Give Aloha / Western Union

Friends of Hawaii Charities  
Hawaii Justice Foundation  
Jhamandas Watumull Fund  
Pettus Foundation  
The Harry and Jeanette Weinberg Foundation

## UNDER THE MEDIATION MOON VIP TABLES

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# MAHALO FOR YOUR SUPPORT

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Bill Watts  
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## STRATEGIC PLANNING IN ACTION

Following weeks of gathering information from various stakeholders and strategizing over process details, facilitator Linda Colburn lead the Board through a one-day strategic planning process. The final Plan will be implemented at the start of Fiscal Year 16-17. MCP is fortunate to have a committed Board of Directors who give so generously of their time and talents.



## WHAT'S COMING...



Don't forget to check out MCP's new website at [www.mediatehawaii.org](http://www.mediatehawaii.org) It will continue to be improved and updated over the next month.



Thanks to the support from the Harry & Jeanette Weinberg Foundation, the Bretzlaff Foundation and the Charles H. Hurd Memorial Fund for Kupuna Pono, the Kupuna Pono Program is continuing to grow. To promote the Program and increase community awareness about the value of family conferencing, mediator Leo Hura is producing a video. Christa Otake has also been organizing public outreach with a group of the Kupuna Pono facilitators and mediators. Through these efforts, more families will learn about the opportunity to participate in a family conference or mediation to better support the needs of their Kupuna.



The Program and Quality Assurance Committee has been reviewing programs to ensure high quality services are provided for all. To strengthen the Divorce and Child Custody Mediation Programs, couples will soon be required to complete and submit a draft Parenting Plan, Asset & Debt Statement and Income & Expense Statement, prior to participating in a mediation session. This new policy will help the couples better prepare for the mediation process, as well as provide the mediators with more insight into how far apart the couples are in working towards agreement. Workshops for the staff and mediators on the implementation of this new policy will be conducted over the new few months.

# UPCOMING EVENTS

**MARK YOUR CALENDARS**



## Basic Mediation Training

Thursday Feb. 25, Friday Feb. 26 & Saturday Feb. 27

9:00 a.m. - 6:00 p.m.

The Kukui Children's Center Conference Room

**Seating is Limited!**

Contact [Nathan@mediatehawaii.org](mailto:Nathan@mediatehawaii.org) to register or for more information

## Developing Parenting Plans & Child Support Workshop

Saturday Feb. 6, 2016

9:00 a.m. - 4:00 p.m.

The Kukui Children's Center Conference Room

**Seating is Limited!**

Contact [Nathan@mediatehawaii.org](mailto:Nathan@mediatehawaii.org) to register or for more information

## Elder Mediation & Conferencing

Friday March 4 & Saturday March 5

9:00 a.m. - 5:00 p.m.

The Hawaii Federal Credit Union

Contact [mcpadmin@mediatehawaii.org](mailto:mcpadmin@mediatehawaii.org)

## 9th Annual Under the Mediation Moon

A Special Recognition of Hawaii's Leading Mediation Pioneers

**Rick Blangiardi, Hawaii News Now**

**Dennis Francis, Honolulu Star Advertiser**

**Reserve Your Table Now!**



## Advanced Mediation Training

Thursday Sept. 29, Friday Sept. 30 and Saturday Oct. 1

9:00 a.m. - 6:00 p.m.

The Hawaii Federal Credit Union

Contact [Nathan@mediatehawaii.org](mailto:Nathan@mediatehawaii.org) to register or for more information