THE CENTER LETTER

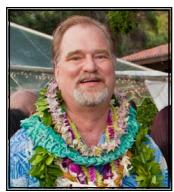
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December 2011

THE MEDIATION CENTER OF THE PACIFIC, INC.

The Michael Nauyokas Innovation and Excellence in Mediation Fund

It is with great sadness that we write of the unexpected death of recent past president, Attorney and Mediator, Michael F. Nauyokas. Mike was a dedicated advocate to the peaceful and timely means of settling disputes through mediation in our community. As a successful Mediator and Arbitrator, despite his relatively young age, he had settled over 3000 cases in the State of Hawaii. During his tenure as our president from 2009 - 2010, he helped to attain an unprecedented goal of raising over \$40,000 in contributions (despite the failing economy) and raised public awareness of the valuable services of the Mediation Center. As a result, the Mediation Center served 10% more clients than prior years and expanded its training program to develop more mediators.



Earlier this year Mike was the recipient of the Mediation Center of the Pacific's Life Time Achievement Award for his outstanding visionary leadership, generosity and belief that everyone should have access to quality mediation services. Thanks to Mike, the Mediation Center has a stronger financial base, a superior Board of Directors and a solid foundation to serve even more people in Hawai'i, particularly those in the low income and vulnerable populations.

In memory and honor of Mike, the Mediation Center has established the Michael F. Nauyokas Innovation and Excellence in Mediation Fund. The purpose of the Fund is two-fold. First, it will immediately be used to create a state-of-the-art mediation room, and second to establish a perpetual source of income to support Mike's vision of the continued growth of the Mediation Center in the future. The modernized mediation room will be commemorated to Mike and his achievements. It will contain up-to-date media technology and will facilitate the settlement of disputes that involve participants who are off-island. In this manner, the Mediation Center will be better able to achieve its mission and service to the community by providing a means for the expeditious settlement of disputes. The income from the Fund in the future will be used to support similar projects that will support the provision of high quality mediation services.

We are reaching out to members of the community who knew Mike and his dedicated career to mediation, to contribute to the Fund that will help us update the mediation room, purchase and maintain the necessary up-to-date audiovisual technology and ultimately perpetuate Mike's memory. Donations to the Michael F. Nauyokas Innovation and Excellence in Mediation Fund may be sent to the Mediation Center of the Pacific. For more information, contact Tracey Wiltgen at 521-6767 Ext. 223.

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THE MEDIATION CENTER OF THE PACIFIC, INC.

HELPING PEOPLE TALK, REBUILD RELATIONSHIPS

AND RESOLVE CONFLICT CREATIVELY



Training in Review - Mahalo to the Trainers



Advanced Mediation November 2011

In 2011, the Mediation Center provided a total of 112 hours of trainings and workshops to ensure that high quality services are maintained.

The Mediation Center staff and Board of Directors are grateful to the many professional mediators and trainers who donated their time and expertise to create first class curriculums and to conduct various portions of the trainings.

Instructors who shared their talents and made the trainings superior were: Cindy Alm, Judge Riki Amano, Dan Bent, Bruce Barnes, John Barkai, Barbara Bishop, Lou Chang, Jerry Clay, Linda Colburn, Bill Darrah, Nick DeWitt, Judge Hilary Gangnes, Connye Harper, Jim Hoenig, Chuck Hurd, Dee Dee Letts, Scott Makuakane, Judge Vickie Marks, Mei Nakamoto, Phil Nerney, Judge Barbara Richardson, Heather

Schiewe Kulp, Owen Tamamoto and Susan Yates.

The Mediation Center is also grateful to our neighbor, HawaiiUSA Federal Credit Union, and to Hawaiian Electric, for the generous use of their training rooms this year.



The Kupuna Pono
Program provides elders
and their families with
options to help them:
decide who will manage
the finances of the elder
family member; agree on
where an elder member
will live; and how
responsibilities to support
the elder person will be
shared.

Guardianship Mediation - Growing Kupuna Pono Options

On September 16, the Mediation Center collaborated with the Association for Conflict Resolution Hawaii to present an Adult Guardianship Mediation Training for 33 participants. The training was part of a series presented over the past year to build capacity for assisting Hawaii's elders and their families in resolving conflicts. Presenters included:

Attorney Scott Makuakane; Geriatric Physician Dr. Kamal Masaki; Wilson HomeCare Case Worker Kealii Kane, and mediators Judge Riki Amano, Jim Hoenig, Chuck Hurd and Judge Vickie Marks.









Mediator Lou Chang taught mediators how to build rapport with clients.

Mediator Nick DeWitt shared a few advanced techniques for challenging mediations.



Mortgage Foreclosure Dispute Resolution

In response to the growing number of foreclosures in Hawaii, the Mediation Center was selected by the Dept. of Commerce and Consumer Affairs to develop a non-judicial mortgage foreclosure dispute resolution program for the islands of Oahu, Kauai and Maui. The Mediation Center was extremely fortunate to

have the opportunity to work with Resolutions Institute Attorney Heather Schiewe Kulp and Executive Director Susan Yates, who helped to create and conduct a two-day training for 34 people. Thanks to Susan and Heather, the neutrals are now ready to assist with non-judicial and judicial foreclosures.



Attorney Heather Schiewe Kulp lead the Foreclosure Training.

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Where Talk Works

Enhanced Divorce Mediation

The Mediation Center has offered divorce mediation services for many years. Today the need for a quality, comprehensive divorce mediation program is now critical. Each year, close to 5,000 couples are divorced on Oahu. More than 50% are in the low income population and 82% are not represented by an attorney. These facts alone reinforce the need for enhanced divorce mediation services. Equally significant is that when domestic violence is not an issue, mediation is the ideal process to help divorcing couples reach critical decisions about their lives and the lives of their children.

To meet this need for helping more divorcing couples work through all of the issues they must address to finalize their divorce, the Mediation Center is creating an "Enhanced Divorce Mediation Program" under the guidance of Hawaii's Best Family Law Attorney, Bill Darrah.

The key elements of the Program are to: 1) ensure that the couples gather and share all of the information they need to make informed decisions; 2) incorporate the key forms (Asset & Debt; Income & Expense; Divorce Decree) into the mediation process; and 3) help couples talk through

and complete all of the issues in the divorce decree to finalize the terms of their divorce.

To institute this new program, all divorce mediators will be required to attend an updated divorce mediation training.

The Mediation Center is grateful to Bill Darrah for his leadership and active involvement in the creation of this Program and to the Pettus Foundation for the generous financial contribution that has enabled the development of the Program to move forward.



Family Law Attorney William "Bill" Darrah created a "Best Practices" Manual for the Mediation Center and initiated the "Christmas Divorce Mediation Project" to strengthen the Mediation Center's program.

Recognition and Holiday Gathering

Congratulations to all of the honorees whose outstanding work and dedication to the Mediation Center helped to make 2011 an exceptional year.





Each year, the
Mediation Center is
able to assist more
than 5,000 people
thanks to the generous
support of the
volunteer mediators
and the many
contributors who
believe that every time
someone settles a
dispute peacefully,
everyone benefits...









THE CENTER LETTER

Tracey

Jessica

 \mathcal{K}_{ahala}

Theo



Val

Nathan

Kanoe

Mahalo for All of Your Support and Best Wishes for Very Happy Holidays!

2012 TRAININGS & EVENTS

Town Hall Meeting - Introducing the Accelerated Divorce Program & Goals for 2012 Thursday January 12, 6:00 - 8:00 p.m.

Accelerated Divorce Mediation Friday January 20, 1:00 - 5:00 p.m.; Saturday January 21, 9:00 a.m. - 5:00 p.m.

Friday January 27, 1:00 - 5:00 p.m.; Saturday January 28, 9:00 a.m. - 5:00 p.m.

Basic Mediation Training Friday February 3, 1:00 - 5:00 p.m.; Saturday February 4, 9:00 a.m. - 5:00 p.m.

Friday February 10, 1:00 - 5:00 p.m.; Saturday February 11, 9:00 a.m. - 5:00 p.m.

Statewide Peer Mediation Conference - Celebrating 20 Years of Peer Mediation in the Schools

Friday, February 24, 8:30 a.m. - 1:00 p.m. Campus Center Ballroom, University of Hawaii

Facilitation Training Saturday March 3, 9:00 a.m. – 5:00 p.m.

Advanced Mediation Training Friday March 9, 1:00 - 5:00 p.m.; Saturday March 10, 9:00 a.m. - 5:00 p.m.

Friday March 16, 1:00 - 5:00 p.m.; Saturday March 17, 9:00 a.m. - 5:00 p.m.

5th Annual Under the Mediation Moon - Celebrating 20 Years of Mediation in the Schools

Saturday May 5, 6:00 - 9:00 p.m.

Divorce Mediation Training Thursday May 31, 6:00 - 9:00 p.m.; Friday June 1, 9:00 a.m. - 5:00 p.m.

Saturday June 2, 9:00 a.m. – 5:00 p.m.

Basic Mediation Training Thursday Oct. 25, Friday Oct. 26 & Saturday Oct. 27, 9:00 a.m. - 5:00 p.m.

Advanced Mediation Training Thursday Nov. 1, Friday Nov. 2 & Saturday Nov. 3, 9:00 a.m. - 5:00 p.m.

Contact nathan@mediatehawaii.org to register or for more information